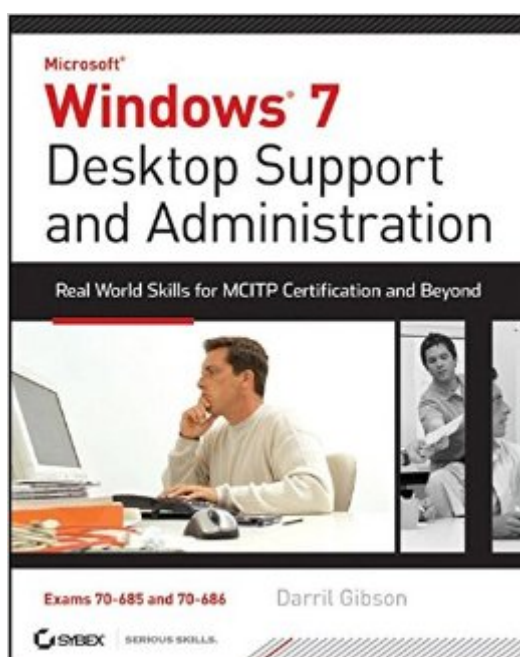


The book was found

Windows 7 Desktop Support And Administration: Real World Skills For MCITP Certification And Beyond (Exams 70-685 And 70-686)



Synopsis

A manual for Windows 7 desktop technicians and administrators. It is estimated that 90 percent of the world's computers run Windows. Desktop technicians and administrators need this comprehensive manual to guide them through their daily work with Windows 7. While this Sybex guide is packed with information you'll need to know for the MCITP certification exam, it is equally valuable in real-world situations you will encounter on the job. Covers troubleshooting, hardware and software applications, large-scale desktop environment management, and planning and configuring the desktop infrastructure using Windows 7. Provides plenty of relevant information for those seeking MCITP certification, including full coverage of the exam objectives for both Desktop Support Technician and Desktop Administrator exams. Includes a CD with valuable study tools for the MCITP exams including video walkthroughs, flashcards, and two practice exams. Windows 7 Desktop Support and Administration provides knowledge that will be needed on certification exams and remains a valuable reference for support and administrative personnel on the job. Note: CD-ROM/DVD and other supplementary materials are not included as part of eBook file.

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Customer Reviews

I purchased this volume based on reviews stating it was a quality book. Additionally I had used Gibsons Security+ guide so I was familiar with his presentation style (excellent) as well as knowledge (excellent in the other book) and used it to pass Security+ with a stellar score. After

failing the 70-685 exam yesterday I have to wonder why this book is getting great reviews. I will allow that I didn't devote as much study time to the book as I probably should have. However, I'm figuring that the people who've read it haven't actually used it as a test taking tool. While the information presented is both useful and informative, a lot of it apparently isn't addressed on the test. For example the book touches on group policy here and there as it applies to the curriculum that is being covered, yet when presented with group policy questions on the test (which from my rough estimate was 40-50% of the questions I experienced) I felt completely lost. As I was taking the test I could tell this was a fruitless endeavor and felt like I was stuck afloat in a merciless sea. The problems I see with the material: -The test covers group policy settings in depth in some places yet the book glosses over them as if you need only know overall group policy theory rather than specific details. -The book doesn't highlight the importance of the troubleshooting of applications and/or networking the Microsoft way. What this book is good for: -Mobile with Windows 7 The additional materials are for the most part useless. The Sybex software practice test threw me a 78% score when I went through it (50 questions, like the exam), yet I scored a 589 at the test.

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